



## **OWLS POLICIES**

1. First time visitors may come as guests in order to determine whether they want to join the OWLS.
2. First year dues are \$15.00 plus \$10.00 for a required badge. Ensuing years, the dues are \$15.00 each year. All dues are payable to Northdale OWLS on the anniversary of your joining. This is the best investment you could possibly ever make. OWLS must be current in their dues in order to participate in monthly meetings. Lost badges may be replaced by ordering with a \$10.00 fee paid in advance.
3. Everyone who wishes to enjoy lunch at the monthly meeting is required to bring a covered dish. We never have enough salads or meat dishes & often those whose tables are called last do not have a good selection. Please consider this when deciding what to bring each month. We always have an overload of desserts. Coffee & Tea are always available for everyone. Disposable dishes are preferred. Label items you wish returned. Do not bring serving utensils.
4. Tables are called each month by a lottery so that no one is allowed to always go FIRST every month.
5. Payment for trips may be made at the monthly meetings. You may pay by cash or check. We do not have charge capability.
6. Your checks should have your name, address, & TELEPHONE NUMBER on it. If not imprinted, please write it in.
7. When submitting payment by mail or in person please be sure to make a notation as to what events you are paying for. Pay ONLY at meetings or through the mail.
8. Advance payment for any event is your RESERVATION. If "wait listed" on any event we will call you. There is no need for you to phone contact person unless you have other questions.

9. There is a “sign up” table in the lobby with clipboards with lists of things to do. You may sign your name & phone number to the lists if you intend to participate in any of these planned events.
  
10. Lunch Bunch MUST be signed up for in order to give a head count to the restaurant prior to going. If you DO NOT sign up & simply show up, you may not have a seat at the table of your choice. It is important to show consideration for the restaurants & the wait staff with a correct head count in order to have the good service that we expect. You can always cancel a day or so in advance if you find you cannot attend. These luncheons are Dutch treat with separate checks. You provide your own transportation. Signup sheet is always in the lobby. Always check your check before paying to determine if the tip has been added; if not then be sure to include one.
  
11. OWLS Socials are always on a “Pay First, Eat First” basis. That is the fair way. If you make your payment for the social when it first appears in the calendar you will be in the first batch of people called to dinner. There are usually three tiers and no one has ever gone hungry at any tier.
  
12. OWLS bus seating policy for day trips is wherever you sit on the bus that day, that will be your seat for the entire trip. Please arrive 30 minutes early.
  
13. Seating policy for “Away” trips is based on whomever pays first sits nearest the front of the bus if that is the location they wish to have. The only exceptions are if someone has a medical request. In those cases we do the very best we can to accommodate them without disrupting those who paid early to be first.
  
14. There are many trips that you may invite your Non-OWLS friends & relatives on. ALL away trips are open to everyone regardless of OWLS status. On day trips the calendar will usually indicate if you can invite a friend. If so indicated they will NOT be bumped. On other trips, when filled to capacity, the OWLS member will take precedent over a non-OWL who hopes to go. In that case we invite the Non-OWL to join us (a \$25.00 investment) & become an OWL or they will be “bumped” from the trip & receive a refund.
  
15. If you find it necessary to cancel your paid reservation please do so yourself by calling either the contact person, or Bill Castens. If a non-refundable ticket has been purchased we will do our best to sell it for you & send a refund. If we cannot sell it we will not be able to make the refund.